Grievance Redressal Forum TPWODL, BURLA

Quarter No: SD-6/2, Sourav Vihar, Near NAC College, Burla, Sambalpur, Pin-768017

Email: grf.burla@tpwesternodisha.com, Ph No.0663-2999601

Bench: A.K.Satapathy, President B.Mahapatra (Co-opted Member) and A.P.Sahu, Member (Finance)

Ref: GRF/Burla/Div/JED/ (Final Order)/ 2242 (4)

Date: 31/12/24

Present:

Sri A.K.Satpathy, President.

Sri B.Mahapatra (Co-opted Member),

Sri A.P.Sahu Member(Finance).

1	Case No.	BRL/904/2024						
		Name & Address Cor			umer No	Contact No.		
2	Complainant/s	Late Harendra Naik C/O-Subasini Naik At-Saleitikra, Po-Mudrajore Dist- Jharsuguda 4135-2808-2216 63717			637174391	3		
3	Respondent/s	SDO-II(E), JED, TPWODL, Jharsuguda Division J.E.D, TPWODL, Jharsuguda						
4	Date of Application	20.12.2024						
	In the matter of-	1. Agreement/Termination	X	2. Billing D	Disputes		1	
		3. Classification/Reclassification of Consumers	X	4. Contract	Connected Load			
		5. Disconnection / Reconnection of Supply	X	apparati	Installation of Equipment & X apparatus of Consumer Metering X			
5		7. Interruptions	X	8. Metering				
		9. New Connection X 10.Quality of Suppl					X	
		J			Shifting of Service Connection & equipments			
		13. Transfer of Consumer Ownership	X	14.Voltage		ns	X	
		15. Others (Specify) -X						
6	Section(s) of Electricity Act				•	•		
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code,2019 $\sqrt{}$						
		2. OERC Distribution (Licensee's Standard of Performance) Regulations,2004						
		3. OERC Conduct of Business) Regulations,2004						
		4. Odisha Grid Code (OGC) Regulation, 2006						
		5. OERC (Terms and Conditions for Determination of Tariff)						
		Regulations,2004 6. Others						
8	Date(s) of Hearing	20.12.2024						
9	Date of Order	31/12/24						
10	Order in favour of	Complainant Respondent Others						
11	Details of Compen awarded, if any.							

Place of Camp: ESO Office, Laikera, TPWODL

Appeared

For the Complainant- Late Harendra Naik

Represented by Subasini Naik

For the Respondent - SDO(Electrical)-II, JED, Jharsuguda, TPWODL



GRF Case No- BRL/904/2024

Late Harendra Naik C/O- Subasini Naik At-Saleitikra, Po-Mudrajore Dist-Jharsuguda Consumer No-4135-2808-2216

VRS SDO(Electrical)-II, JED, Jharsuguda, TPWODL. **COMPLAINANT**

OPPOSITE PARTY

The complainant as well as opposite party have appeared before the forum during hearing at site. The complainant has lodged objection to this Forum without approaching to opposite party which is coming under CHP (Complaint handing procedure) and hence, the copy of the application is enclosed herewith and keeping the application in original for maintenance of records by this Forum and the opposite party is instructed to take up the matter to resolve the grievance at their level with the direction to submit the compliance to this Forum within one month.

Hence the instance case petition is hereby dropped.

Accordingly, the case is disposed of.

(B.Mahapatra)

(Co-Opted Member)
Co-opted Member
Grievance Redressal Forum
Copy to: -768017

Member (Finance)
Member

Grievance Redressal Forum TPWODL, Burla - 768017 (A.K.Satpathy)

President
President
Grievance Redressal Forum
TPWODL, Burla - 768017

1. Late Harendra Naik, C/O- Subasini Naik, At-Saleitikra, Po-Mudrajore, Dist- Jharsuguda

2. Sub-Divisional Officer (Elect.)-II, TPWODL, Jharsuguda with the direction to serve one copy of the order to the Complainant/Consumer.

3. Executive Engineer (Elect.), JED, TPWODL, Jharsuguda.

4. The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved either by this order or due to non-implementation of the order of the Grievance Redressal Forum in time, he/she is at liberty to make representation to the Ombudsman-II, Qrs. No.3R=2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forums."

This Order can be accessed on OERC website, www.orierc.org under the "head "Cases->"GRF".

GRIEVANCE REDREESAL FORUM TPWODL, BURLA

Qtr.No.SD-6/2, Sourav Vihar, Near NAC College,

Burla-768017, Ph No.0663-2950601 EVANCE REDRESSACTOR

Email:-Wesco_grf@ Yahoo. in

No.....

~	1 .	
Com	plain	t No-

1) The name, details address and telephone no/mobile no. of the complainant with booking the

& Harendra Nauk, of salhetikra, jof-mudra gore parehel- kalemara, PSJ-darkera Bhanseynela co 413578082216 metar NO-300074511 Total ANY-14666110

2) The local office, designation and detailed address of the officer, against whose action/inaction, the complaint is being filed.

, 3) The facts of the complaint (may enclose copy of the latest representation to the concerned officer of the Licensee; action taken or inaction.

हिल कला प्राप्त कार्य कार्य के के की की की की पाकरी प्राप्त रिप्त रिप्त कार्य कार्य

- 5) Any interim Relief sought for, pending final decision.
- 6) Whether the subject matter of the case is pending adjudication in Hon'ble High Court, consumer Forum or any other Court. If so please give details.
 - 7) Date of filing complain in the office of ESO/SDO/EE(Documentary evidence to be enclosed)
 - 8) Complain no. allotted by the office of ESO/SDO/EE. If any.

Place:-Date:-

signature of the Applicant

(W/O, V Hasendoa Naik)